



Norseman Woodlands to Eucla Coast

REPORT TO COUNCIL Ordinary Council Meeting 20th October 2020

AREA: Works and Services

OFFICER: Joe Hodges

PERIOD OF REPORTING: September – October 2020

Town Crew Works

- Excavation of garden area at Childcare Centre to establish gardens with walkway and seating area in conjunction with Woodlands Centre Mural.
- Sanding and oiling outside timbers at Woodlands Centre as timber splitting.
- Installed Soak wells in front of 64 Roberts Street to stop flooding and water laying for prolonged periods.
- Report for the Town oval received on best option for the town future needs on the oval surface.
- New safety wheel stops installed in front of Dodd house and rear Admin building.

Sealing Program

- No new sealing projects planned.

Construction Road Crew Works

- Road crew working around Norseman due to no Grader operator.
- Removing fallen tree litter along the verge of Prinsep St, Talbot St, Roberts St. This assists the preparation for the upcoming fire season.
- Road crew carting gravel from Pit 2A into the depot in preparation of works on the Heritage Trail commencing mid November 2020.

Gardening Crews

- Supplying coverage for landfill staff on leave.
- Only gardener working in town ATM.
- Placed one town crew member with the gardener.
- Reducing the area, the gardeners cover so a concentrated effort can be done on the Main Business Precinct parks and gardens.

Occupational Safety and Health

- No issues to report currently.

H.R. Items

- Outside staff trial change to work hours to a 9-day fortnight, from a 19-day month. This is due to the staff having 1 RDO per month and the difficulty in coverage for the rubbish run and the servicing the airstrip.
- Staff roster at the Landfill is being reviewed to best suit the towns requirements.
- One gardener resigned, preparing advertisement for replacement.
- One landfill member resigned, preparing advertisement to fill the position.

Training

- All outside staff training planned for November 2020.



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Hyden-Norseman Road

- Main Roads WA have responded to request for upgraded signage at the intersection of Hyden Norseman Rd and Coolgardie Esperance Hwy. Proposal being drawn up now on additional signage to be erected.

Plant Replacement

- Commenced the quoting process for the purchase of new vehicle for BPRC Bushfire Planning Risk coordinator role.
- Quotes for replacement for Tradie ute and replacement for Projects Officer vehicle.



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AREA: Community Development

OFFICER: Pania Turner

PERIOD OF REPORTING: September-October 2020

WA State Budget 2020-21

The Shire President and I (as Acting CEO) attended the WA State Budget Review, with the Minister for Housing; Fisheries; Veterans Issues; Asian Engagement Honourable Peter Tinley AM MLA presenting.

The Minister's address focused on the promotion of what the State Government saw as its strengths, which have been highlighted in the WA State Budget 2020-21 4 Years of Delivering for the Goldfields document attached.

As always it was a good opportunity to add the voice of the Shire of Dundas to our neighbouring Shire's where priorities align, and for the President to speak directly to the Minister.

The Shire President will give a more comprehensive report during her President's Report at the meeting.

Tourism Roundtable

The Shire President and I (as Acting CEO) attended the WA State Budget Review, with the Minister for Tourism; Racing and Gaming; Small Business; Defense Issues; Citizenship and Multicultural Interests the Honourable. Paul Papalia CSC, MLA

This meeting was also well attended, and potentially exceed the organisers expectation. Local Government, commercial tourism services providers, hospitality, and other tourism stakeholders were given a quick opportunity to share their experiences of the COVID-19 environment.

The Shire President will give a more comprehensive report during her President's Report at the meeting.

IGO Community Catch-up

On Tuesday 6th October IGO representatives, Aboriginal Liaison Officer Carmel Jones and Company Secretary and Head of Corporate Affairs Joanne McDonald met with the chairperson and board members and Elders of Ngadju Native Title Aboriginal Corporation, Shire of Dundas, Norseman Police, and Ngadju Rangers to discuss a opportunity for collaboration on community projects and initiatives.

It was good to be able to discuss a proposed community Christmas event in Norseman and people's views on what a suitable Australia Day 2021 event may look like. All were agreed that the events should involve all community members, be free and family friendly, and allow for people to reconnect, and come together in a relaxed atmosphere to celebrate all the things we love about our community.

Australia Day Community Citizenship Awards

Councillors may have noticed that we have begun the campaign for the 2021 Australia Day Community Citizenship Awards.

Even though nominations are via an online platform, history shows that our community prefer to submit nominees via a letter direct to the Council. This year residents can use nomination forms and submit over the counter. This should make the process clearer for people submitting and help them assess whether the nomination is suitable. Both hard copy and digital copy of the forms are available.

Councillors have a form included in this Report, should they wish to consider nominating an individual or group.



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Auspire – The Australia Day Council WA is also facilitating an 8 million-dollar Australia Day 2021 Grants Program in Western Australia on behalf of the Commonwealth Government and the National Australia Day Council. The funding will allow Local Council's to bring their communities back together after a difficult year and provide a family fun, COVID-19 safe Australia Day.

I am pleased to report that the shire of Dundas was successful in their funding application and will receive \$20,000 towards the Shire of Dundas Reflect, Respect, Celebrate Australia Day Family Fun Day. This day hopes to bring all members of our community and visitors to the area together

Lighthouse Survey 2020

The Lighthouse Project aims to increase the employment of people with disability* in Local Government. The project is an NDIS Information, Linkages and Capacity Building (ILC) Initiative.

The survey seeks to capture feedback from local government to develop data that helps understand the current state and changes in disability employment in the local government sector. The surveys cover:

- employment levels of people with disability in local government
- the perceptions and experience in the employment and management of people with disability
- engagement with disability employment support services
- professional development needs, and
- impact of the lighthouse project

Policy Manual Review and Register of Delegations

A significant amount of time has been dedicated to supporting the review of Shire Policies and Register of Delegations. Officers are working to improve the accessibility to our policies by preparing each policy ready to be available digitally on the website via a linked document.

The Register of Delegations will also be available on the website.

Thank you to all officers, include our administration staff who have assisted with editing and formatting.

Community Wellbeing Plan Workshop 2

The second workshop was conducted on Monday 21st September. It was excellent to have community representation from:

- Seniors
- Parents and Families
- Education

As part of the workshop a *mapping and gapping* exercise was undertaken to ascertain what agencies and services (place-based and outreach) are available to the Norseman community. It was good to understand services current scope of practice, and then hear from community representatives' views on local needs and required expansion or re-introduction of services.

Below is a capture of the topics discussed in relation to families, parenting, children and young people. It demonstrates how in-depth and robust the work that is taking place to build the Plan.

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<ul style="list-style-type: none"> • Access/availability to Mental Health services for young people • School based provision- school psychologist and chaplain services • NDIS support in schools, how are parents assisted to advocate for the services required by their child for education support? • Parent education on the services available • Reducing the barriers parents may experience in asking for or understanding mental health support • Mentors • Peers being the first contact for young people saying that are not well/ or need help. Supporting peers to have conversations that can support a friend to seek further help, or be directed to adults who can assist • Respite for parents 	<ul style="list-style-type: none"> • Children and young people who are carers for parents who have mental health concerns • Supporting young people to self-identify when they are not well • Culturally appropriate and responsive strategies and supports • Critical response and aftercare from suicide • After hours supports within Norseman • Safe houses- place children can go to when the family home is not safe • Impacts of domestic violence • Child Sexual abuse • Impacts to children and families of alcohol and drug abuse • SEDERA in schools • Risk taking behaviours in teenagers • Alcohol and drug use in young people 	<ul style="list-style-type: none"> • Collateral impacts- families, peers, and staff dealing with children and young people with high needs • Belonging – having in place positive activities that bring children and young people, and community together • Physical environments that promote healthy connections – parks- green spaces- child specific activities • Physical activity and physical health how that can benefit improved mental health • Family/child friendly hubs- P&C, school, youth centre, CRC, breakfast club, town oval, community health centre, play group, play cafe • Trusted community services- school, P&C, Shire, Police (for most), hospital, community health, Shire youth services, • Building healthy communities requires the input of all
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Woodlands Centre Update

It is good to see the Norseman CRC and Visitor Centre with an increase of customers and clients. A number of workshops and meetings have been held in the Centre recently and we look forward to seeing this grow. The boardroom will be having its video conference, and meeting equipment installed during mid-October, which will see even greater use of the facility.



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Council will note the landscaping works at the Childcare side of the building. This planned landscaping will improve access and offer a more appealing foreground to the mural. The reticulation has been installed and turf laid at the rear of the Centre.

Due to COVID-19 impacting events the Shire has been requested to resubmit event dates for the official opening. Event requests are required to be submitted 56 days before your event, and the event cannot be held on parliamentary sitting dates. This now places our event into the beginning of 2021.

While we continue to see some supplies being impacted due to COVID the retail area continues to add stock, and we are encouraging local artists and craft people to place their items in the Visitor Centre for sale.

Work on the Ngadju Mural will commence at the end of October, and we are excited to see the artwork develop. Designs and quotes for the front sign works on Centre are being sourced.

AREA: Youth Services

OFFICER: Margaret

PERIOD OF REPORTING: September – October 2020 Ave: 10

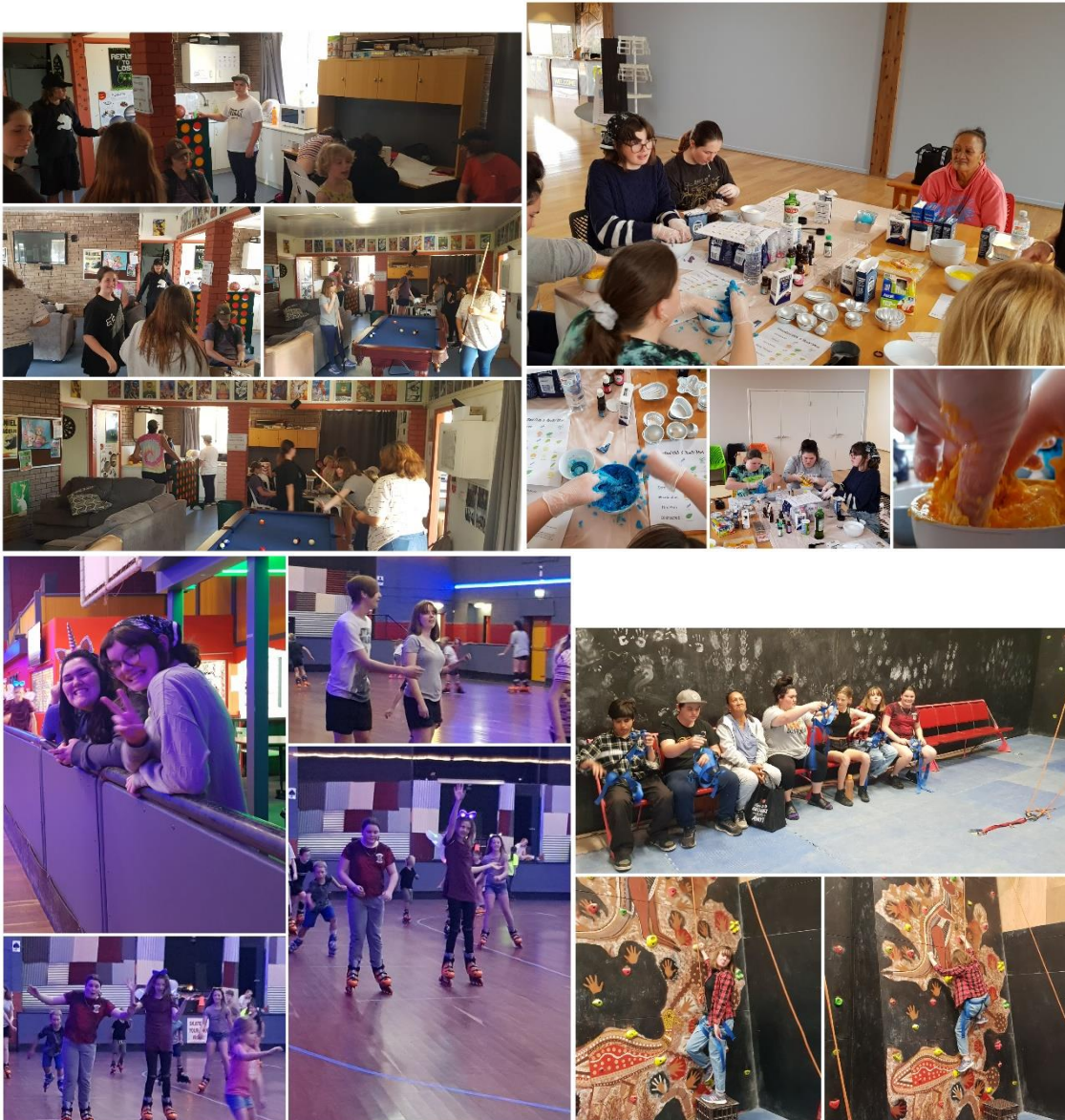
Youth Activities

Attendance at the youth centre has been slow averaging about 20 youth a day to just 5 in the last few months, since COVID restrictions were put in place at the youth centre to minimise risk, majority of our youth are under the age of 12, starting next week the youth centre will be open on Tuesday and Thursday from 3pm – 4.30pm for ages 7-11yrs to have access into the youth centre and on Saturday from 10am – 12pm.

School Holidays were busy with fun activities for youth inside and outside of the youth centre

- Afternoon Sports
- Cooking Lessons
- Youth Phatt Chat
- Wellbeing & Mental Health
- Future plans & Careers
- Self Care, personal hygiene
- Relationships
- Friday Night Fish & chips
- Arts & Craft activities
- Minutes to win it challenges
- School Holiday activities
- Roller skating & Rock climbing
- Bath bomb & mosaic workshops
- Youth Chills
- Movie Nights





Events

- 2021 Community Calendar
Advertising for the community calendar has been extended to 19th October as we had minimal response from business owners.
- Remembrance Day 11th November 2020
- Seniors Christmas Dinner 3rd December
Invites have gone out, slowly getting RSVP for attendance
- Christmas Fayre 12th December
- Next Community Markets 21st November



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AREA: Visitor Services

OFFICER: Hannah Turner

PERIOD OF REPORTING: September-October

Visitor Services

With the soft opening of the Woodlands Cultural, Community and Visitor Centre we have seen a total of approximately 85 visitors between the dates September 21st and October 9th, 2020. This is in addition to the Community Resource Centre customers. All travel enquiries have been domestic with only two visitors enquiring about the Eyre Highway on their way to Eyre Bird Observatory.

We are now awaiting brochure holders and flags to arrive.

Industry Events

Tourism Council WA is delivering two workshops in Esperance on November 2nd followed by a networking session. The two workshops conducted will include *Social Media Fundamentals* focussing on marketing your business online adequately and *Marketing to the Domestic Traveller* aimed at working on promoting businesses the best way to their new target audience. Information has been shared to Norseman Visitor Centre Facebook page.

Australia's Golden Outback will be holding their annual general meeting in Esperance on November 6th beginning at 4:30pm also followed by a networking session.

Training

- Visitor Services Officer has now completed Centrelink Agent Training
- Both the Visitor Services Officer and Customer Service Officer are completing security card training

Accreditation

The Visitor Centre is currently in the process of becoming an accredited Visitor Centre. This will be beneficial for the business by allowing the use of the blue 'i' making the business known to tourists passing through.

ATDW Listings

Dundas currently has three listings listed within the Australian Tourism Data Warehouse (ATDW) which have recently been updated with the hope to upload more shortly. The ATDW then puts relevant listings on their corresponding state tourism websites. Thus far Dundas currently has listed Norseman Historical Museum, Eucla Telegraph Station and Norseman Visitor Centre.