



Ordinary Council Meeting

20th October 2015



Papers Relating

CONTENTS

<u>Item Number</u>	<u>Report</u>
14.1.1	Donation of a lot 957 to the Shire
14.1.3	Doctor's Residence
14.3.1	Officer Reports
14.4.4	Norseman CRC 2014-2015 Annual Report



14.1.1

Donation of a Lot to the Shire of Dundas

14 AUG 2015

To
 C.O. - RICHARD BROOKES
 I GARY PATTON HAVE BEEN LIVING IN
 PERTH PERTH FOR LAST 13 YEARS, I HAVE BEEN
 PAYING RATES ALL THAT TIME FOR MY
 BLOCK OF LAND - IN 48 CORNELL STREET - NORSEMAN,
 AS I AM A PENSIONER. I WANT I WILL NOT RETURNED
 TO NORSEMAN TO LIVE & DEVELOP ON MY BLOCK
 OF LAND, AS I WILL BE STAYING IN PERTH
 I WOULD LIKE TO GIVE MY BLOCK OF LAND AS
~~A GIFT~~
~~A GIFT~~
 A GIFT TO THE SHIRE OF DUNDAS - NORSEMAN
~~SIGNED~~ SIGNED
 Gary Patton

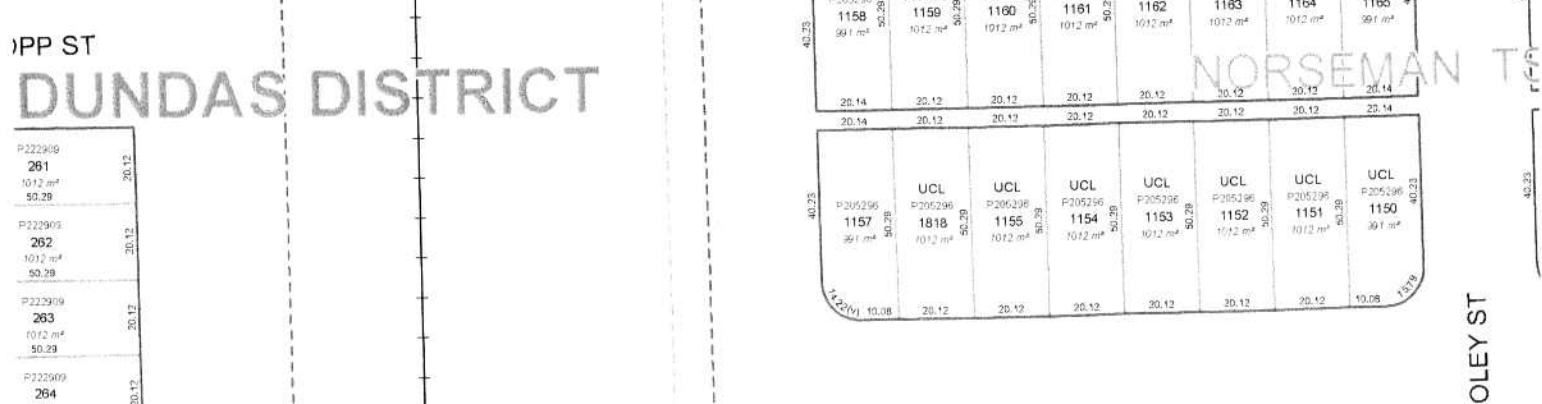
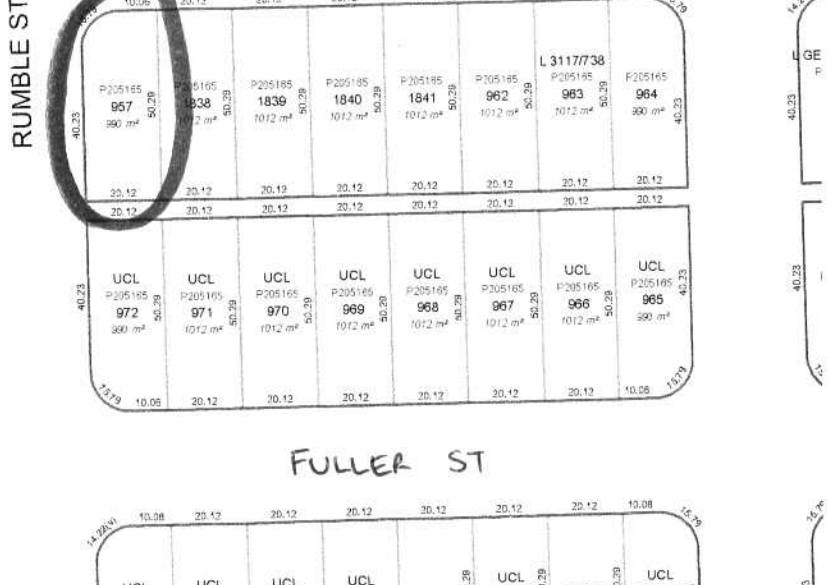
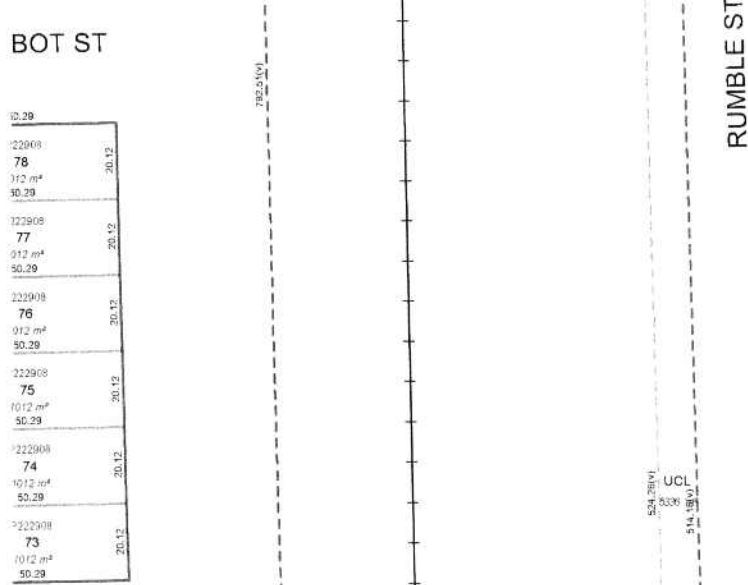
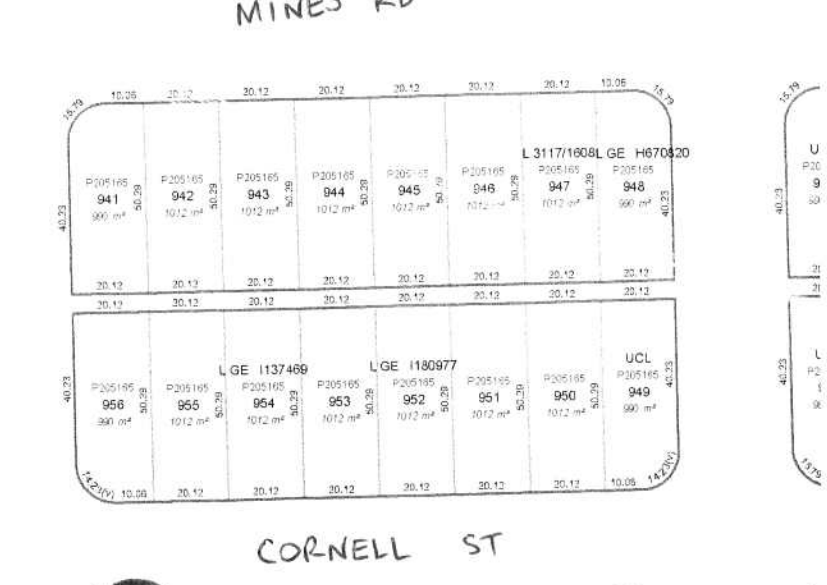
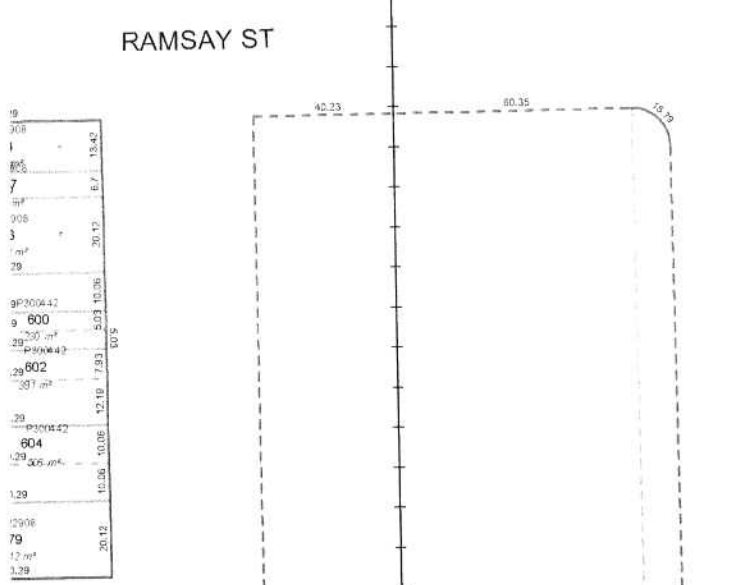
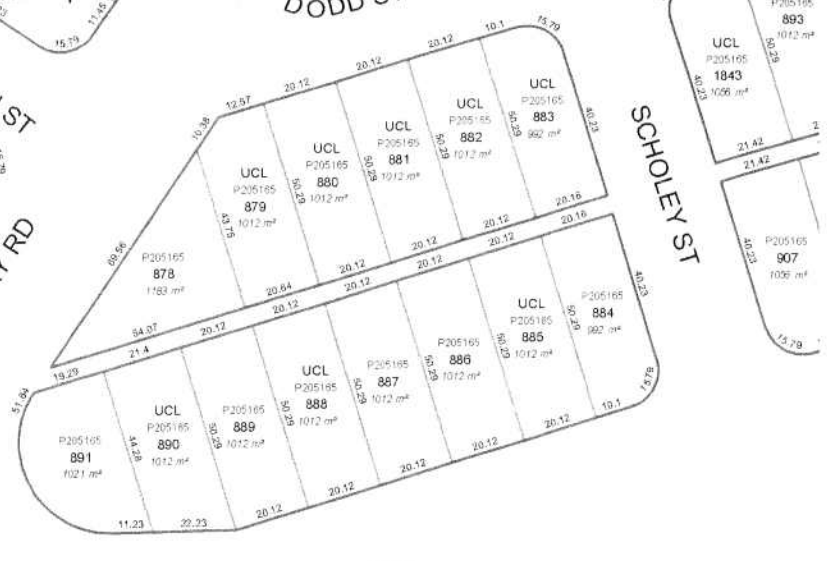
LOT 957
 NO 48
 CR CORNELL & RUMBLE



RATES 30/9/15 \$212.91

04777

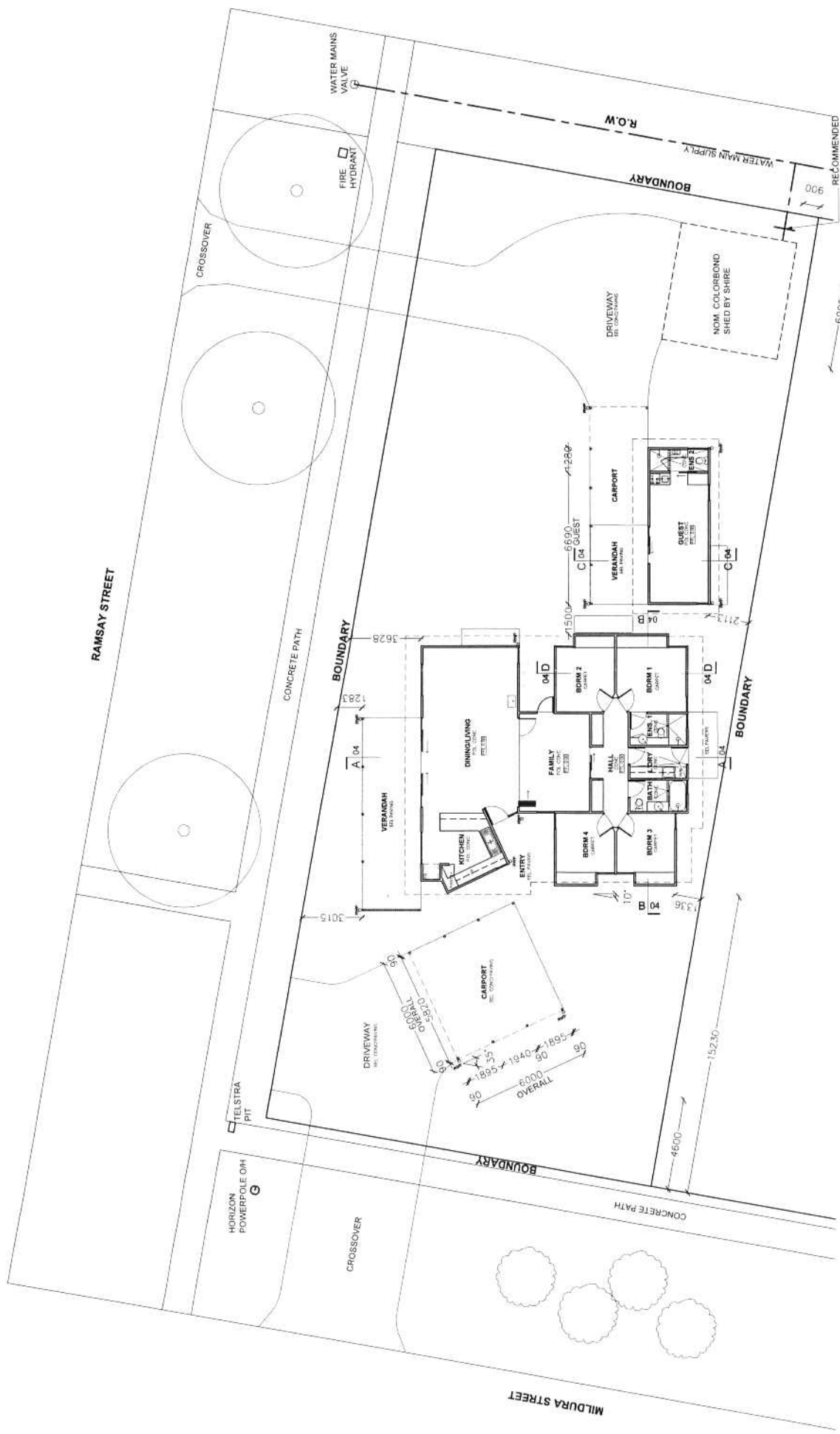
FILE NUMBER	CU.PR.1	02
RECORD NUMBER	KR201531625	88.3
PRESIDENT		
CEO		✓
DCEO		
HEALTH / BUILDING		
WORKS		
FINANCE		
RATES		
PAYROLL		
PROJECT OFFICER		
LIBRARY		
CRG		
YOUTH		
C. DEVEL.		





14.1.3

Doctor's Residence



0	ISSUED FOR ENERGY ASSESSMENT/BUILDING APPROVAL	AO	25 08 10
	REVISION	ISSUE	DATE
PARADIGM ARCHITECTS PTY LTD			
UNIT 2, 55 SALVADO ROAD			
SUBIACO WA 6008			
ACN 084 622 376			
phone (08) 9388 1644			
fax (08) 9210 1737			
email: info@paradigmarchitects.com.au			

Proposed New Residence
For Shire of Dundas
Lot 144 Mildura Street, Norseman
SITE PLAN

JULY 2010
 FILE: C:\subiaco\drawing for name
 YOURKINDA0022.00

SITE PLAN
SCALE 1 : 200





14.3.1

Officer Reports

REPORT TO COUNCIL
ORDINARY MEETING TUESDAY 20th OCTOBER 2015

AREA: COMMUNITY DEVELOPMENT

OFFICER: PANIA TURNER

Period of Reporting: 22nd September - 15th October 2015

Introduction:

Community Development's focus during October has largely been "event based" with local government elections, Norseman Arts and Gold Fever taking up the majority of the month. 5 days of this month have also been dedicated to training.

Whilst many hours have been spent on the details of the event a lot of time has been dedicated to community engagement around the events.

Getting the people there, how do we do it? Who are the players and what is their part in creating successful events? Community engagement requires effort and strategic approaches. The Shire can host or put on an event, however the success of the event is really up to the invested stakeholders to ensure participation. When the Shire hosts a function it is important that each Councillor sell that function and that they have list of attendees that they personally engage with and bring along/invite. Invitations require follow up, and "working the room" so to speak. Invites require the invited to be sold on the subject and to have a belief that attending this event is important and of value to them. As we approach what we hope to be two main annual events on the Shire's and regional calendar it is timely that Council consider their approaches both individual and collaborative to ensuring these events are successful. Council's enthusiasm and commitment to such activities has ripple effects across the community and surely does bring people along and reminds us of our mission,

"That as a Community we work collectively within an ethical framework to enhance our Community and its social fabric by way of consultation, lobbying and promotion."

Committee/ Meetings Attended.

- Country Arts WA Artful Leadership Workshop 2
- Norseman Gold Fever Festival.
- Norseman Visitor Centre AGM & General Meeting
- Community Development Advisory Group

Current Projects:

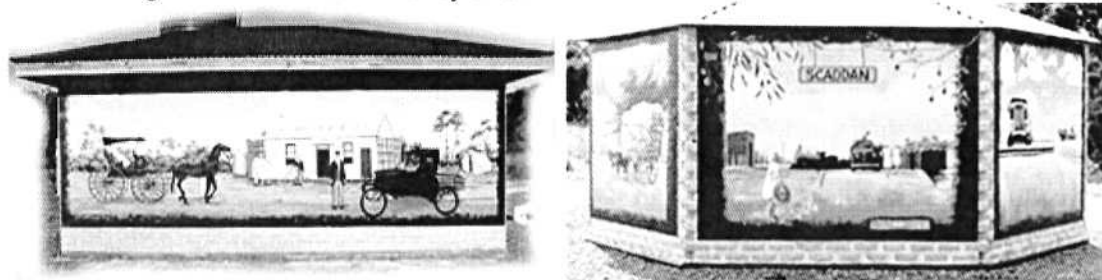
Norseman Arts: INSPIRE SHARE EXHIBIT 2nd- 8th November 2015

This month I have had to work on countering some negative comments around the competition component of Norseman Arts. There was conversations that due to the competition being open to the Esperance Region, that is the Shires of Dundas, Esperance and Ravensthorpe that local (Norseman) artists and entrants may feel intimidated or their artworks ridiculed for not being the same "standard" as those from professional or seasoned crafters/artists. Once I had knowledge of this talk I immediately responded to the concerned parties, and after a few meetings fears were allayed. Whilst this may seem a small matter, in communities such as ours small matters have the ability to seriously impact the local

community engagement of our events. It highlights the importance of turning up the volume of the positive and having the ability to address the negative promptly.

On a more positive note Norseman Arts is working well with community groups such as NDHS P&C, Norseman DHS, Norseman Pensioners, Norseman Community Resource Centre and the Gold Fever Festival Committee. The week of Norseman Arts and the weekend of the 7-8 November are shaping up to be a busy and enjoyable time for our community with all hands on deck.

Workshops and entertainment have now all be booked with activities to suit members across the whole community. Our Artist in residence will be Irene Osbourne (if you drive to Esperance stop at the Scadden Pioneer Park to view a sample of her mural work). Irene will be working with the Norseman Pensioners to create a mural for the front of their op-shop. She will also be conducting the Inspired by Nature workshop and will be one of the art competition judges. Irene has worked across our state with a variety of creative mediums and has a great love for community arts.



Community Development Advisory Group

The CDAG met this month and discussed the goals of the groups and are now developing terms of reference that the CDAG will act within. We also conducted an “onsite” meeting at the newly purchased old Camel Café. This is an exciting space for our community and offers a unique opportunity to invest in community space that has potential for business, arts and culture and tourism and community engagement.

Gold Fever Festival Committee

In 2014 the Norseman Gold Fever Festival and Rock Drill competition was held to celebrate Norseman’s 120 Years. This hugely successful event brought the local community together, saw Norseman entertaining visitors from across the region, state and country. It was well supported by business, by community groups and the Shire. After the dust had settled it was decided by the then committee to become and incorporated body and formalize themselves with the hope of making the festival an annual event that would see the same kind of benefits to our community.

2015 sees the Shire once again supporting the event at an advisory, human resource, and financial level. The event addresses areas of tourism, arts and culture, community engagement and economic opportunities all which fall under goals of the Shires Strategic Community Plan. As the Shire’s Community Development Officer it is my recommendation that we continue to offer this support whilst the event is in its early years, perhaps a 3 year commitment. The goal would be to build the capacity of the committee and the people who support the event to a place where the Gold Fever Festival is an iconic and successful annual event for the Goldfields and Esperance Regions and that it is self-sustaining.

Neighbour Hood Watch

The Shire of Dundas President, CEO and Community Development Officer met with the local Sergeant to discuss collaborative approaches that might be taken to assist in crime prevention in Norseman. This meeting was organised by Community Development after feedback from community members and visitors regarding vandalism of homes and public

facilities, vacant houses, feeling safe on our streets and alcohol consumption in public places. We discussed Crime Stoppers, the chain of response when the local calls are diverted to Kalgoorlie, community policing, Shire strategies and Neighbourhood Watch. Crime prevention is everyone's business. As residents of our community we are all responsible for its protection and how we want it to look and feel. Neighbourhood Watch can be a good place to start looking at possibilities and solutions for the above mentioned concerns. I have placed an invite in the Norseman Today for interested citizens to contact me if they would like to be part of the solution. The police will also look at doing media spots in the local paper when the opportunity arises.

Local Government Elections

At time of print the elections have not been held however it was pleasing to see the opportunity for elections and thank you to all those who nominated for such an important representative role.

Congratulations to the newly elected councillors. I look forward to working with Council on its objectives and goals in making our community *a vibrant, active and healthy socially connected Community*.

Whilst maintaining neutrality across all areas Community Development worked on providing public access to the candidates. A feature article was placed in the Norseman Today, social media has been used to promote the elections and invite the local community to get to know their candidates and we hosted a community BBQ with the providing the opportunity for the public to ask questions of the candidates.

REPORT TO COUNCIL
ORDINARY MEETING TUESDAY 20th OCTOBER 2015

AREA: Works Department

OFFICER: Jon Fry

Period of Reporting: 22nd September - 15th October 2015

Construction Crew

The crew have now completed the works on Victoria Rocks Rd with some 8 km of road being formed and widened and approximately 5 km being sheeted. They have now resumed work on the Hyden-Norseman Rd continuing from where they left off. The area just West of the Breakaways where we constructed a detour to go around a "lake" is being continually monitored and it won't be long before it will be dry enough to re-open the road.

Council have requested for some time that "Bonza's" block diagonally opposite the hotel be cleared so it would be suitable to house the camels for the Gold Fever events. The large loader was bought into town for some repairs so this work is being done to coincide with that. The School has also requested some work which requires the large loader so time permitting this jobs may get done. The block alongside where a lot of the Gold Fever events take place has also been cleared

Gardeners

Gardeners are still fully occupied with "spring" growth in the gardens, verges and lawns. They are experiencing a considerable amount of vandalism that has a negative effect on moral on staff plus of course expense and time involved in fixing the situations

Training

We had more training for all outside staff in the safe lifting of loads, this was only a brief course lasting 2.5 hours and was organised by WALGA at no cost. The instructor also did an assessment of "inside" staff mainly concentrating of the ergonomics of sitting at a desk in front of a computer. Both aspects were beneficial to those who attended

Town Crew

Town crew are continuing to clean up Shire owned blocks in the town preparing for the up and coming fire season. Starting from the week beginning on the 12/10/15 we are experimenting with ways of cleaning the CBD, in particular the pavers, bin surrounds, shop fronts, verandah posts and the gutters. Staff are starting early to avoid clashing with business operations. If our methods are successful it is intended to do this on a regular basis. If the methods are not successful more research will be carried out where it has not been successful. After day one the results are generally pleasing, a further update will be given at the meeting.

Plant Purchases

Rangers Ute

Members of the old Council (and for information of new members) may recall last meeting that the retiring CEO Richard Brookes bought up an urgent matter regarding the coming fire season. The previous Rangers Ute was not suitable for the harsh conditions involved in fighting fires. The following resolution was passed

Resolution

That the Shire of Dundas amend the 2015/16 budget to include the purchase of a new 4x4 extra cab tray back to be utilised for the ranger and firefighting duties.

Quotes were requested from three Toyota dealers to get a replacement vehicle for the Rangers Ute. A spreadsheet listing the three dealers is listed below. Goldfields Toyota put in the best price, are local and have one in stock so an order was placed with them, on road costs are still to be included.

	Goldfields	Esperance	New Town
Total without GST and less trade	\$ 25,915.44	\$ 33,825.06	\$26,218.16

Front End Loader, below is a spreadsheet on the various machines offered to Council

Budget	\$ 153,000.00				
Make	Komatsu	Komatsu	Caterpillar	Caterpillar	Volvo
Model	WA150M-5	WA100M-7	910K	914K	L45F
Rated kw	71	66	72kw	73kw	79.4kw
Bucket size	1.5 ^M	1.25 ^M	1.5 ^M	1.4 ^M	1.6 ^M
Year	2015	2015	2015	2015	2015
Delivery	5-7 weeks	5-7 weeks	TBA	TBA	6-8 weeks
Warranty yr/hr	3/6000	3/5000	3/3000	3/3000	1/2500
Field Service	Kalgoorlie	Kalgoorlie	Kalgoorlie	Kalgoorlie	Kalgoorlie
Parts	Kalgoorlie	Kalgoorlie	Kalgoorlie	Kalgoorlie	Kalgoorlie
Op Weight	7410 kg	6925 kg	7130 kg	8126 kg	9400 kg
Anti-dump Valves	fitted	11060	17045	17045	fitted
Price	206300	186130	171000	182900	167000
\$	206300	197190	188045	199945	167000

Make	Kawasaki	Hitachi	John Deere	JCB	Liebherr
Model	60Z7	ZW120	444K	411HT	L510
Rated kw	71 kw	73 kw	92 kw	81	60
Bucket size	1.5 ^M	1.3 ^M	1.9m ^M	1.4 ^M	1.2 ^M
Year	2015	2015	2015	2015	2015
Delivery	3-6 weeks	3-6 weeks	3-6 weeks	2-4 weeks	5 weeks
Warranty	1/2000	3/6000	3/6000	1 year	1/2000
Field Service	Kalgoorlie	Kalgoorlie	Kalgoorlie	Kalgoorlie	Perth
Parts	Perth	Perth	Kalgoorlie	Perth	Perth/Ad
Op Weight	8140 kg	6950 kg	11300 kg	5451 kg	6250 kg
Anti-dump Valves	6,500	fitted	fitted	15,620	fitted
Price	171,000	169,500	223,000	145,500	168,000
\$	177,500	169,500	223,000	161,120	168,000

In the 2015/2016 budget we have \$153,000.00 allocated for the purchase of a new Front End Loader for use in the town, in this there is a budgeted amount of \$20,000.00 for the trade of the Venerri. I very much doubt that that the Shire will get \$20,000.00 for the Venerri, I would imagine more in the range of \$5,000.00-\$10,000.00. This at the best would give you \$143,000.00 to purchase a new machine , take this figure away from the quotes received from various franchises leaves an out of budget figure between \$14,125.00 and \$80,000.00. The main reason for a budget default is there has been 3 works managers in the last financial year which has led to some inefficiencies in future programming and the carrying over of information.

In making a decision in purchasing a machine, price is of course important so is product support, resale value and warranty. The last Town Loader the shire bought had major problems with product support and I suspect the resale value will also be poor, so at the time the decision I would imagine was weighted considerably on price.

In WA the three bestselling Front End Loaders are Volvo, Komatsu and Caterpillar. Taking into consideration warranty, price and my experience my recommendation would be the Caterpillar 910K for \$ 188,045.45 (over budget by approx... \$45,000.00)

Manager of Works Vehicle

Quotations close on the 20//10/15 for a replacement Ute for the Works Manager, time permitting these will be bought to the council meeting (One of the quotes already received is \$24,000.00 below the budget)

Newly elected members

Congratulations to the newly elected members of Council I wish you all the best in your role as Councillors of the Shire of Dundas. Any matters relating to works (urgent or not) please feel free to contact me.

Youth Report for Council – Meeting 20th October 2015

Activities, Meetings & Events:

Youth Centre Upgrades: Installation of computers is complete at the Youth Centre which means that the Youth Officer and Trainee are operational from the Youth Centre full time.

A Wi-Fi hotspot has been set up in the Pool Kiosk to allow the Pool Manager access to his emails and be able to research and gather quotes for pool ground upgrades.

School Holiday Activities: The Youth Centre organised and went on 2 excursions during the school holidays. The first was to Esperance and we had 11 youth attend this excursion, the second was to Kalgoorlie and we had 15 youth attend this excursion. These are great numbers for the excursions. The Youth Officer will be looking to do more activities during the long break and hopes to include activities like surfing lessons into program again.

Sports Night Fridays: Was due to take place on the first Friday of Term 4 (16th Oct), but unfortunately due to an illness of a staff member, the Youth Officer was required to head out to Eucla to run the Polling Place for the Local Govt. Elections. At this stage, Sports Night Fridays may not happen until mid-November, due to the Youth Officer having training commitments in Perth, the School Ball and the Dinner Dance for the festival all scheduled for the next month.

BHP Billiton Aquatic Super Series: BHP have pulled all funding from this event and as such it will not be happening. Disappointing that this has happened but with the way the mining sector is going at the moment this is understandable.

Kangaroo Paw Cinema: The Youth Centre will be looking at getting the Kangaroo Paw Cinema guys back to town for another week of movies for the community of Norseman. No date set at the time but possibly early December or during the January holidays.

During the month of October:

Esperance Excursion	Kalgoorlie Excursion	Eucla Shoot & Quiz Night
Local Govt Elections	Youth Mentoring Workshop in Perth	School Ball
Halloween Disco		

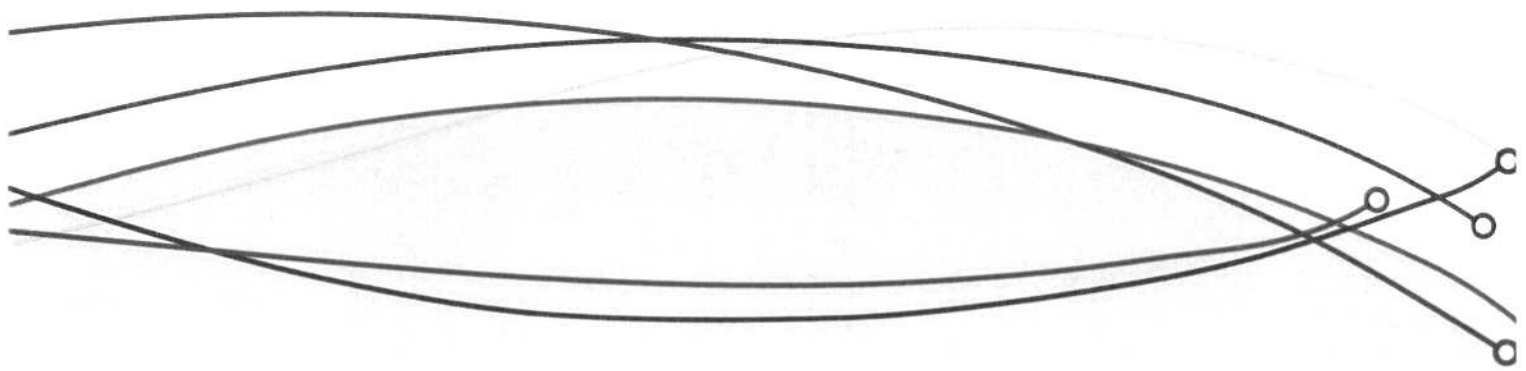


14.4.4

Norseman CRC 2014-2015
Annual Report



Norseman Community Resource Centre
ANNUAL REPORT
2014-2015



Proudly supported by



Department of
Regional Development



**ROYALTIES
FOR REGIONS**

Table of Contents

Who we are	3
What we do	4
Chairperson's Report.....	4
Manager's Report.....	6
Year in Brief.....	7
Government Services	8
Economic and Business Development Support.....	9
Social Development Support	10
Services and Products	11
Building Community Connections	12
Our Team	13
Treasurer's Report	15
Financial Statements	18
Our Supporters.....	19

Who we are

Norseman Community Resource Centre (CRC) is an independent not-for profit that works to improve access to government services and economic, business and social development opportunities for the people of Norseman.

We are funded by a mixture of local and state government contracts; user pays services, membership fees, and one off grants for projects.

This enables us to offer a five day a week service to the people of Norseman. We offer a wide range of services including free online access to state and local government information via our Government Access point, regular business and social development activities and services, Centrelink access point and library services. Additionally we provide a range of professional printing and desktop publishing services.

Norseman Community Resource Centre is committed to continuous improvement and is keen to develop the quality and range of services to best meet the needs of our community. We work proactively with key stakeholders and our local community to continue to grow and stay connected with community needs.

We are members of the Association of Western Australia Community Resource Centres (Peak body for CRC's) and we are incorporated under the Associations Incorporation ACT 1987 (WA).

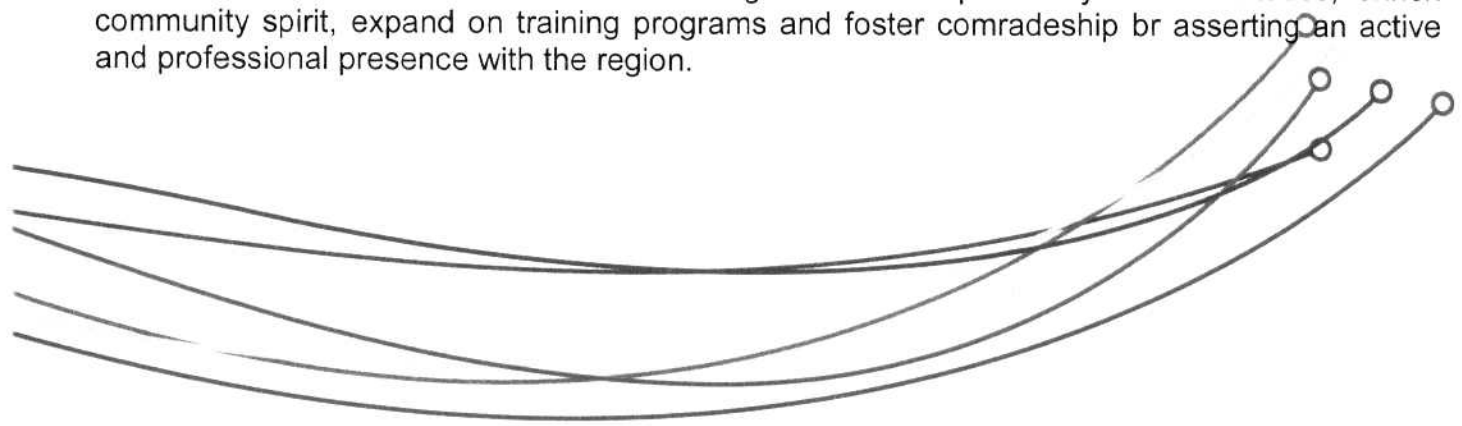
Our Vision

To enhance the vibrancy and livability of the community of Norseman.

Our Mission

The Norseman Community resource Centre aims to be a focal point for the community of Norseman and visitors, providing them with up to date information and technology services.

We are committed to further advance our goal to develop healthy social attitudes, enrich community spirit, expand on training programs and foster comradeship by asserting an active and professional presence with the region.



What we do

Access to government services

- Access to local and state Government information and services.
- Video Conference Services.
- Centrelink Access Point.
- Information and Support.

Economic and business development support

- Referral services to business development and employment support services.
- Facilitate business development activities, seminars and initiatives.
- Information and support.

Social development support

- Referral services to social support services.
- Facilitate Social development activities, seminars and initiatives.
- Information and support..

Services and products

- Social enterprise and approach to provide access to services and products which have strong local demand but are not economically viable to deliver in a non-for-profit business model..

Building community connections

- Communication strategies including our Community Newspaper, website and social media.
- Community social events.
- Engagement with Community via feedback, surveys and Community group meetings. .

Chairperson's Report

The vision for the Norseman CRC is to enhance the vibrancy and livability of the Shire of Dundas. We aim to do this through provision of opportunities to enhance community interaction and provision of educational and personal opportunities for our community members, with a view to improving their wellbeing, capacity, lifestyle and resilience.

In 2014-2015 we again delivered services and support with this vision in front of mind. Our range of service offerings continues to develop to reflect community needs and we are working hard to continue to contribute towards making our community a great place to live.

We have continued with our efforts in making sure our service is sustainable into the future. We have been working hard to identify areas of practice to improve as well as developing additional income streams to allow us to be more flexible in our operations.

2014-2015 saw a major change for us in terms of the way we received funding from our key government supporter – the Department of Regional Development. With a shift from grant funding to a contract

model, our committee and staff worked hard to understand the process. We have made changes in the way we manage our income to leverage the best impact. We have also revised some of our service offerings to meet the contract while still delivering to our community the types of services it needs.

This year we have seen notable increases in the number of people utilising our services, especially with the expansion of the number of business development services we have been offering. We are keen to continue evolving to meet our community's changing needs and are proactively seeking input on our future direction.

Our staff members have continued to perform at high standards, bringing to work each day not just skills and capabilities but a passion for their role. This is particularly evident in the way they do their work and engage with clients.

To the residents and visitors of Norseman
Thankyou for your continued support and patronage. We look forward to working with you into the future to make our community a great place to live.

Thank you

Chairperson

Manager's Report

I am very excited to have been a part of the program of support offered by the Norseman Community Resource Centre and I am very proud of the achievements of our staff.

Every year I look to make improvements on the way we do business. This year has been no different and I've been delighted by the positive impact of our work.

The 2014-2015 year was one of some significant changes. We revised a number of our work practices to improve the way we do business and we believe clients will notice an improvement in our customer service and processes. We aim to make interactions with our organisation positive and engaging for all our clients.

Engagement with our business and social development activities has been on the increase as we are delighted to have grown the number of people who interact with us to access service and support.

The guidance and experience of our management committee has been critical

this year and we have greatly experienced their considered approach to planning and decision making. We are keen to work together to continue to make Norseman a great place to be in.

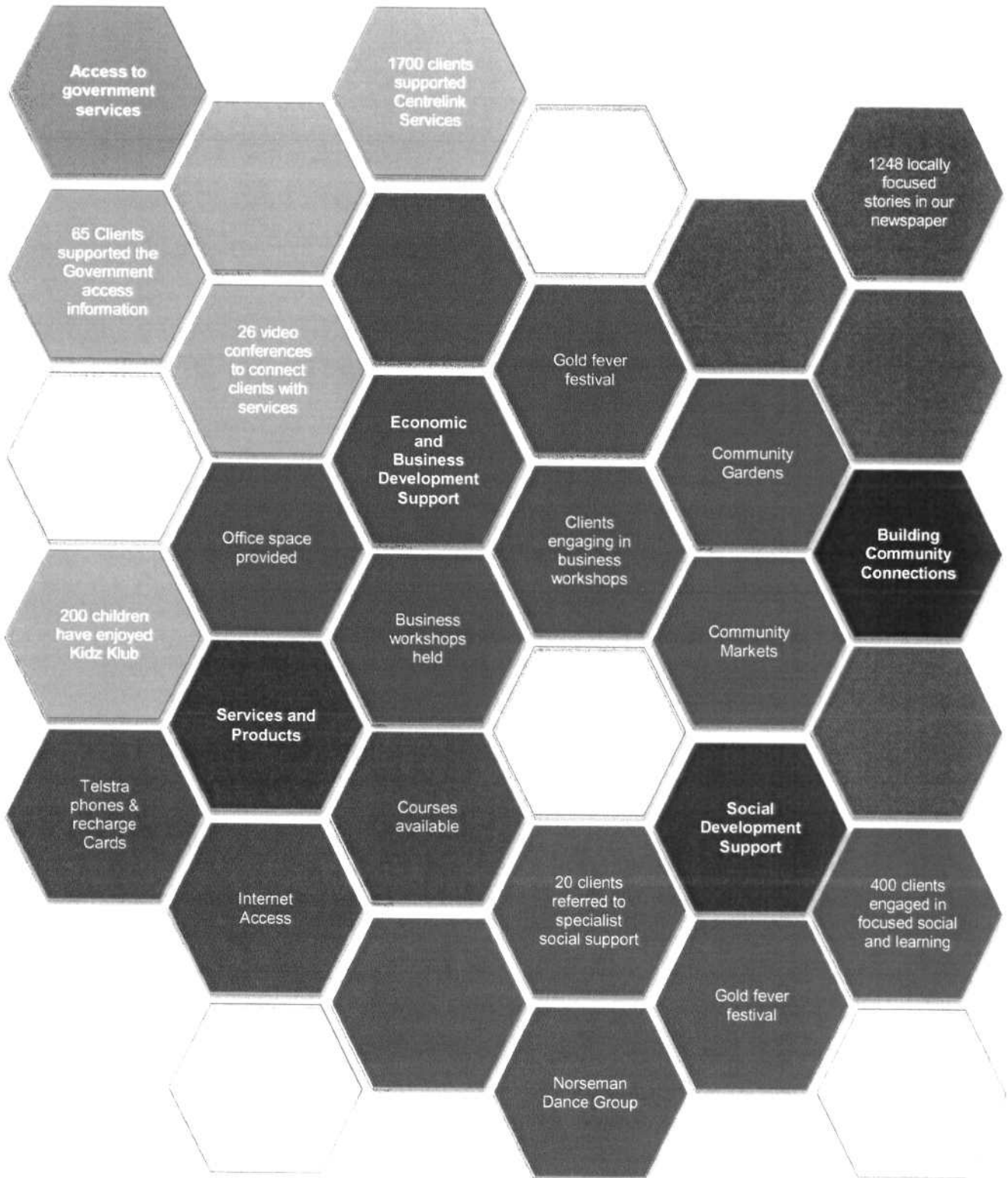
I would like to thank all those who have partnered and/or sponsored us this year. We are very grateful for your support and the positive impact your contributions have made on our community.

Norseman residents and visitors, we look forward to working with you and making our community a vibrant and livable place.

Thank you

Angie Hogan
Manager

Year in Brief



Government Services

In part due to isolation, but also the apparent needs of those ending their journey from east to west across the Nullarbor, Norseman is fortunate to maintain essential services, it can be a challenge for local residents needing to access government information and services. As part of contracts with the Department of Regional Development, Department of Human Services and Shire of Dundas we support our local community to have improved access to government information and services through a number of services at our centre.

Government Access Point

Via our Government Access Point, we provide free access to online and print resources related to local and state government agencies, as well as a selection of relevant non-government organisations which offer Community support services. This service enables clients with a lack of internet access to navigate government websites to gain information without having to travel or wait in queues to speak to a call centre officer. In 2014-2015 we supported 65 clients access this service.

Videoconferencing Connections

Our Video conferencing room is modern and well appointed, allowing Norseman residents to connect with service providers in other locations to access support. Services ranging from counselling to speech therapy, legal aid advice or a corporate meeting. With many residents in Norseman only having access to satellite internet services, the ability to use our high speed service is really important. In 2014-2015 26 videoconference sessions were held.

Centrelink Access

Our Private Centrelink Access Point area allows Centrelink clients to connect with this agency for support in relation to payments and obligations. There is access to online service and phone service. In 2014-2015 we saw 1700 users for this service.

Economic and Business Development Support



This year the Norseman Community Resource Centre had the opportunity to expand the services we provide the community to include more support services for businesses. Our new contract with the Department of Regional Development supports us to deliver business development activities tailored to our community needs.

We offered a range of training initiatives throughout the year, with more businesses gaining interest in these services as our reputation for providing relevant sessions grew.

We are particularly excited with “Business Local” which is a free service for new and existing businesses that will be a new service provider for the businesses of Norseman that will allow local small business owners to try out some business workshops.

Social Development Support



One of Norseman CRC's strengths has always been our commitment to the provision of social services and support. In 2014-2015 we are proud to have continued this tradition.

This year we have had some great workshops and initiatives that have been really well received. Participation in events run by the CRC is up 5% on the previous year.

The kids have been particularly engaged with the CRC Kidz Klub (Ages 6-12) which is run every Saturday Morning 9.00-12.00pm, we do arts and crafts and have a movie, with a healthy morning tea available with 17 attending most Saturday mornings, the Kidz Klub is a hit.

Our "Impact Art" Workshop for youth week was a hit with the kids, as we focused on

objects in the bush, which provided access to an engaging and age appropriate program for the kids. The objects that they did the art on will be shown at the Art Exhibition in Norseman in November.

We have been very happy to continue partnering with our local Home and Community Care (HACC) Staff to deliver a monthly movie day. We recently held a Bingo night at the Norseman Town Hall, which deemed popular, and are considering having them once a month. It is a fantastic opportunity for the Community to get together and have some fun.

Services and Products

The Norseman CRC has always looked to identify niches in our Community where services are required but it may not be commercially viable for a business to pursue them if driven by the need to return a strong profit.

As part of our commitment to make the Norseman Community more livable, we are always open to new business opportunities as these allow us to expand services available to residents as well as generate income to reinvest into other aspects of our business. The CRC is keen to hear from residents with ideas for business opportunities the CRC could pursue, or from residents who have a business idea they would like to discuss a business incubation approach with the CRC.

Education

- Computer and Internet Training
- VTEC Courses
- Community Internet education
- Exam supervision

Services

- Photocopying, printing
- Laminating, binding, folding
- Scanning
- Digital camera downloads
- Photo printing, secretarial services
- Desktop Publishing
- Electronic Whiteboard
- Projector for audio and data
- Meeting Facilities

Telecommunications

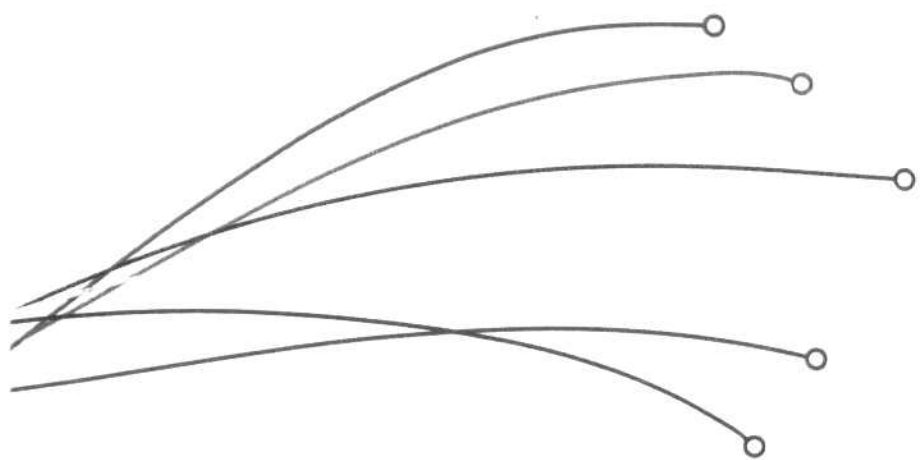
- Public Internet and email access
- Videoconferencing
- Westnet ISP Agent
- Public fax facility
- Telstra pre paid phones, modems, hard drives, sim cards, USB"s and recharge cards

Building Community Connections

The Norseman Community Resource Centre plays an important role in keeping residents of Norseman up to date with happenings and achievements in the local community.

Our Local community Newspaper "The Norseman Today" continues to be run out of our centre. This year there has been a notable increase in the number of articles submitted by community members for inclusion and this has really lifted the quality of this publication.

Our Quarterly community meet up's have been a great opportunity to show case what has been happening at the centre, as well as seek feedback from our community. We plan on continuing these in the coming year.



Our Team

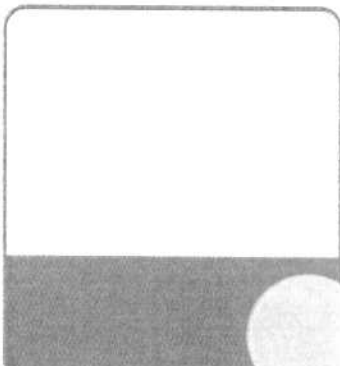
Management Committee

Our Management Committee is comprised of 6 enthusiastic and positive community representatives. Their contribution to the organisation is much appreciated. The committee's guidance and governance ensures that our CRC continues to grow and make a difference in the community..



Our Staff

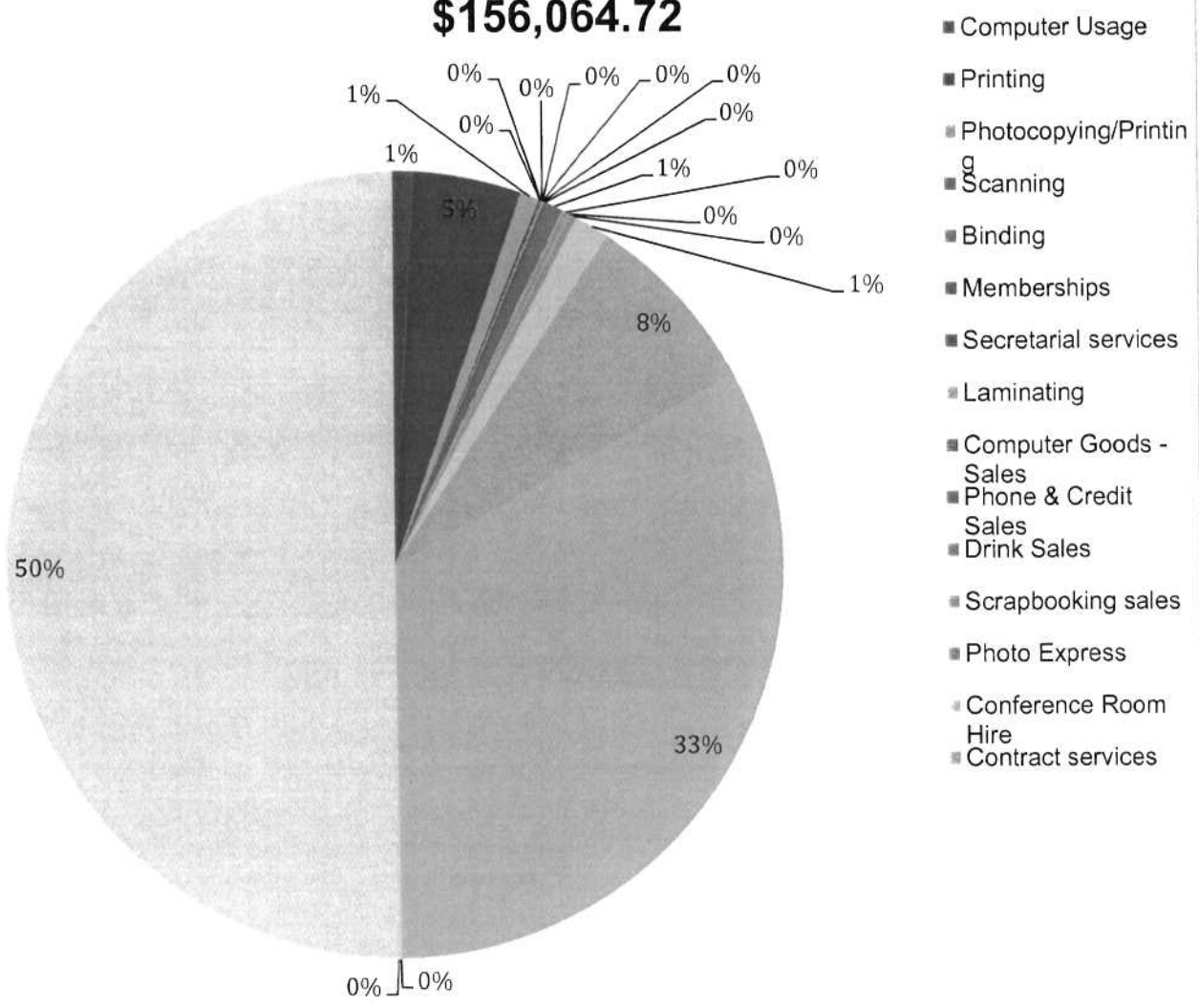
Our Staff is fortunate to be made up of dedicated and talented individuals who aim to deliver high quality service with a professional yet caring approach. This year our staff has been keen to improve a number of internal processes to streamline the way we do business. The hard work in revising and updating our operations manual has been well worth the effort with improved consistency in the way we undertake tasks.



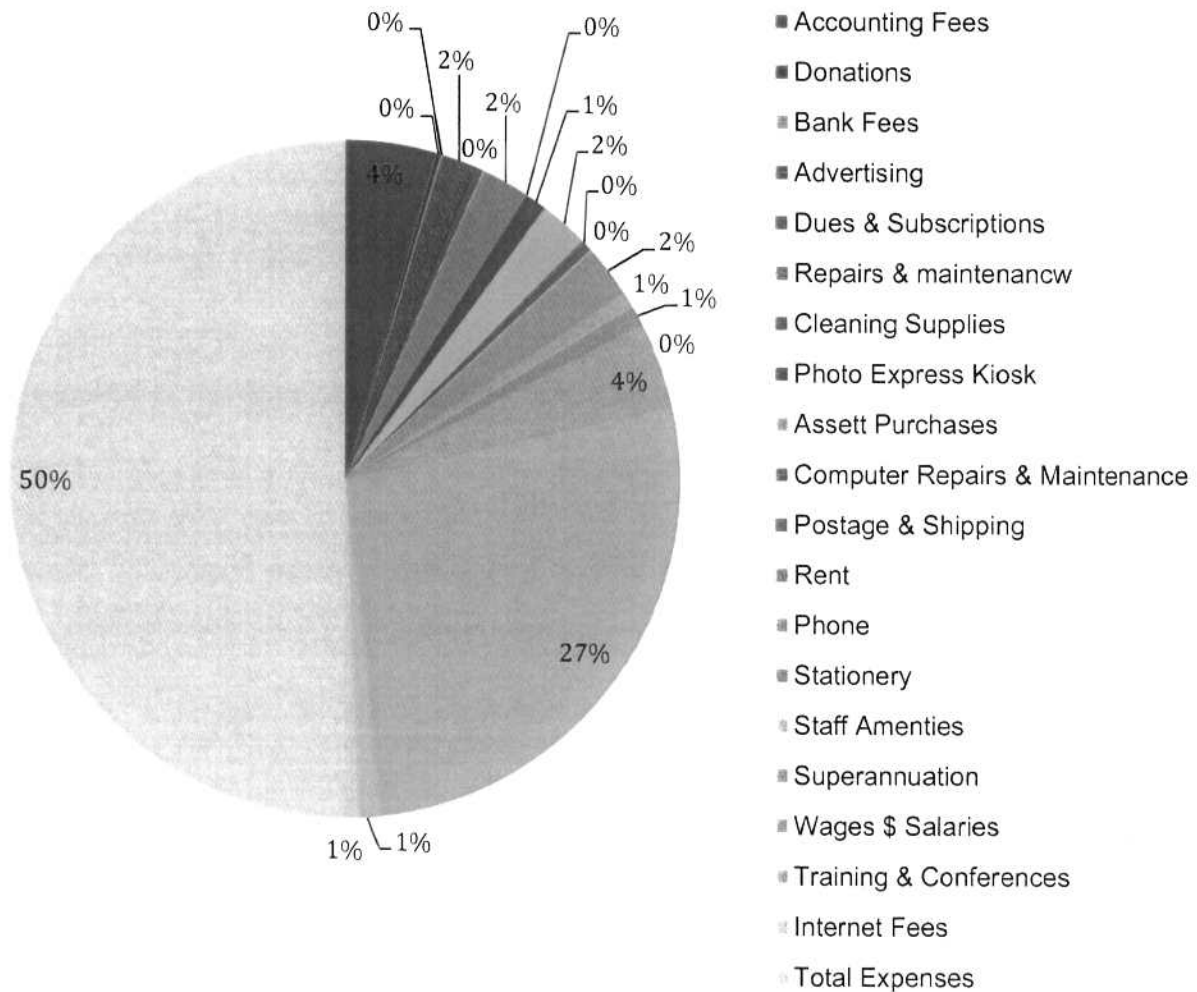
Treasurer's Report

The Norseman Community Resource Centre has just finished its first year with all funds derived from Government contracts rather than grants. This change provided the organisation with a great opportunity to re-evaluate its financial position and identify how to improve our sustainability into the future.

Norseman CRC Revenue \$156,064.72



Norseman CRC Expenses \$114,238.69



Challenges in the year ahead are notable, particularly:

- Department of Human services contract due for renewal;
- Increased costs to deliver services;
- Fluid population as confidence in mining sector wanes.

With these factors in mind, we will continue to focus on maximising opportunities to improve our sustainability, through income generation as well as through cost minimisation. With skilled staff and experienced committee, we are confident that our organisation is well placed to continue to grow and offer a quality service to the Norseman community.

Financial Statements

Norseman Community Resource Centre

PO Box 206
86 Prinsep Street
NORSEMAN WA 6443

Profit & Loss Statement

1/07/2014 through 30/06/2015

14/10/2015
7:37:18 AM

Income		
Sales		
1 Computer Usage	\$2,653.15	
2 Printing	\$14,143.68	
3 Photocopying/Printing	\$2,466.98	
Fax Services	\$203.02	
Scanning	\$195.42	
Binding	\$60.91	
Memberships	\$22.73	
Secretarial Services	\$23.63	
Laminating	\$158.17	
Computer Goods - Sales	\$237.49	
Phones & Credit - Sales	\$2,465.02	
4 Drinks - Sales	\$848.36	
Express Yourself - Sales	\$196.44	
Photo Express kiosk	\$872.38	
Conference Room Hire	\$4,504.52	
Contract Services	\$23,627.76	
Grant Income		\$102,790.00
Commissions		\$181.82
Miscellaneous Income		\$413.24
Total Income		<u>\$156,064.72</u>
Cost of Sales		
Purchases		
Purchases - Express Yourself	\$171.27	
Drinks	\$389.02	
Photocopier Meter Reading	\$19,598.08	
Computer & Phone Goods	\$2,783.24	
Total Cost of Sales		<u>\$22,941.61</u>
Gross Profit		<u>\$133,123.11</u>
Expenses		
Accounting Fees	\$10,000.00	
Donations	\$496.61	
Bank Fees	\$233.60	
Advertising	\$3,764.63	
Dues & Subscriptions	\$1,007.86	
Repairs & Maintenance	\$5,310.49	
Cleaning Supplies	\$52.26	
Photo Express Kiosk	\$2,360.74	
Asset Purchases	\$5,355.60	
Computer Repairs & Maintenance	\$599.08	
Postage & Shipping	\$841.61	
Rent	\$5,672.73	
Telephone	\$1,826.59	
Stationery	\$2,231.96	
Employment Expenses		
Staff Amenities	\$13.35	
Superannuation	\$9,338.44	
Wages & Salaries	\$61,403.83	
Training & Conferences	\$2,420.71	
Total Employment Expenses		<u>\$73,176.33</u>
Services		
Internet Fees	\$1,308.60	
Total Expenses		<u>\$114,238.69</u>
Net Profit / (Loss)		<u>\$18,884.42</u>

Our Supporters

The Norseman CRC is very appreciative of the support of our members and other supporters. Working collaboratively with stakeholders is very important to us and we are keen to continue to grow our relationships with individuals and organisations in our community.

Government

Norseman CRC receives funding via contracts from Department of regional Development and Department of Human services. These contracts provide our main source of income and allow us to provide our wide range of services to our community.

The Norseman CRC acknowledges and is grateful for the high level of support offered by the shire of Dundas. We look forward to a continued positive relationship.

Existing Partnerships

- Shire of Dundas
- Max Employment
- Express Your self printing
- Gets Employment
- FAJ IT Services
- Curtin training solutions
- Remote jobs community projects
- Child support agency
- Department of commerce
- Murdoch Univrsity
- University of England
- BOICO –Bay of Isles community outreach
- Centrecare
- Goldfields community legal centre
- Rural in Reach (Family Health)
- Aboriginal Legal service
- Goldfields Community drug service team

Get involved:

P: 9039 0401

F: 9039 0402

E: norseman@crc.net.au

86 Prinsep Street

Norseman WA 6443



Proudly supported by



GOVERNMENT OF
WESTERN AUSTRALIA

Department of
Regional Development



**ROYALTIES
FOR REGIONS**