





Acknowledgment of Country	
Introduction	4
Key stakeholders	4
How we listen	4
The activities	5

88-92 Prinsep Street Norseman WA 6443 **Postal Address:** PO Box 163

Address:

Norseman WA 6443

Shire Office:

Phone: 9039 1205 Fax: 9039 1359

**Email:** shire@dundas.wa.gov.au **Web:** www.dundas.wa.gov.au

Works Depot:

Mildura Street Norseman WA 6443

**Phone:** 9039 1278

# **Acknowledgment of Country**



The Shire of Dundas recognises the Ngadju and Mirning People as traditional custodians, and acknowledges their Elders past, present and emerging.

# Introduction

This Community Consultation Framework (CCF) provides an outline on the proposed the community engagement activities and process that will inform the Strategic Community Plan (SCP) 2022-2032.

The CCF is informed by the Shire of Dundas Community Consultation and Engagement Policy, requirements of the Strategic Community Plan, as well as innovative practices in community engagement.

# Key stakeholders

The Shire of Dundas has a diversity community member including:

- Residents and rate payers
- Traditional owners and custodians
- Business owners
- Industry
- Community service delivery providers
- FIFO and DIDO workers
- Volunteer groups
- Tourists

Within these groups, different subgroups also exist with a diversity of cultures, ages, families, singles, abilities etc.

To make certain the SCP holds the voices of all groups it is essential to ensure accessible and inclusive community engagement the Shire will use a variety of consultation platforms.

#### How we listen

It is important that the consultation processes are authentic, allow all members of the community members to share their hopes, concerns, and visions for the place they call home, their place of work, and the place where they would like to invest.

Activity	Target group	Facilitator/ Manager	Location	Proposed date
Workshop 1 In person	Elected Members	Consultant	Council Chambers/ Community room	6 July 2021
Community Voice Survey	Residents and rate payers.	Manager of Community Development	Mail out Digital versions on website and emailed on request.	Open 1 <sup>st</sup> July closed 20 <sup>th</sup> August.
Focus Group Sessions Community	Ladies Craft Group Norseman Pensioners Ngadju Rangers	Consultant & Manager of Community		

	Norseman Historical Society Community Shed Dundas Development Group (old Norseman VC committee)	Development		
Focus Group Sessions Services	Interagency Group Members Eucla Services NNTAC			
Focus Group Sessions Business & Industry	Pastoralists Norseman Business Eyre Highway/ Eucla Business			
Focus Group Session Youth	Norseman	Youth Officer		
Focus Group Sessions Shire of Dundas Staff	Shire of Dundas Staff	Consultant		
Norseman Community Workshop				10 July 2021- confirm morning or afternoon.
Eucla Community Drop in and Workshop	Residents and rate payers. Pastoralists	Consultant Elected Members	Eucla Community Hall	23 July 2021 1:30pm- 8pm
Councillor Chats Norseman Community Markets Tea and Coffee Station	Community Members		Norseman Community Markets	17 July 2021 21 July 2021
Map it Out! Print Shire Norseman Townsite Eucla Townsite	Community Members		Maps placed after the community workshops: in the Shire of Dundas administration foyer.	
Map it Out! Digital	Community Members			

# The activities

#### Community Voice Survey

The survey will be mailed out to each rate payer and resident in the Shire of Dundas on the 1<sup>st</sup> July, 2021. A sample survey is attached at the end of this framework. It is important to keep the surveys closely aligned to previous surveys conducted for the past SCPs, as this helps give clear representation of how the community's concerns and aspirations change or remain the same over the years.

In the past we have also included the survey as a removable section The Norseman Today.

The survey will be available in a digital format on the Shire website and shared on the Shire's social media page, as well as being able to be directly email ed to those who request it.

An incentive draw of four \$150 local business gift vouchers was included in the 2016 Community

Voice promotions, and it is recommended that we do this again.

#### Community Workshop Norseman

The Shire of Dundas hosted a community workshop in Norseman on Saturday 11th February 2017. Quite a successful event the workshop was scheduled for 3-5pm but due to the depth of discussion the workshop went until 6:15pm.

36 members from the community contributed to the workshop with a diverse representation present which included, Ngadju, seniors, local business owners, families, teachers, shire staff, youth, local artists, and Elected Members.

This year's workshop will be again facilitated by a consultant. As part of the workshop we will introduce a large Shire of Dundas map, and Norseman town map. This will form part of interactive element of the discussions. It is recommended that the time is similar which allows workers and business owners to participate.

#### Community Workshop Eucla

For the Eucla workshop it is recommended that we offer an open house (open hall session) from 1:30-3:30pm with elected members, the CEO and the consultant available for individual conversations with local residents. Again, the large Shire of Dundas map, and Eucla town map will be used as an interactive feature.

A larger workshop from 5-6pm will then be facilitate by the consultant. This will be a small version of the Norseman Workshop.

The workshop will be followed by a community BBQ.

#### **Focus Group Sessions**

Focus sessions offer a more personalized or focused discussion with people sometimes feeling more comfortable to speak on community topics in their peer groups on topics and issues they feel are specific to them.

The identified groups will receive an invite to participate in these sessions which will be run through Community Development.

### Councillor Chats- Top 2!

Elected Members will be integral in the Councillor Chat sessions. Councillors will be asked to attend the July and August Market Days, and run the tea, coffee and scones station. Elected members will chat and staff will make the cuppas. It is an informal conversation, where community members are invited to share their top two issues with councillors.

#### Map it Out

3 large maps are being developed for the consultation process:

- Shire of Dundas map like the one in the Woodlands Centre although without the images.
- Norseman Town Map
- Eucla Town Map
- Digital Map (TBC)

# Online Engagement

Online engagement offers some members of the community a degree of confidence, rather than being a participant in group or face to face consultation. There are a variety of online tools, such as interactive maps, online surveys, idea boards, even webinars are an option.

# Costs- Investing in quality consultation and the Strategic Community Plan

Senior officers will present a breakdown of the Strategic Community Plan development costs, including consultation costs in the 2021-2022 budget for Council's approval and adoption.

The Strategic Community Plan sits as the overarching plan in which all the other local government's plans linked to. The integration of planning allows the Shire to deliver services, resource projects, address risk, manage assets, and priorities the goals and of the Community. The significance of the Strategic Community Plan will require investment from Council to ensure it is developed to a standard that serves the Community and Shire well.